Procedure

(Figure 1).

Clear Filters Columns

08/16/2011 Accountholder 1 x x x THE GREASE RACK ml TXN0003 2222 08/16/2011 268.05 ACT

3. Click **Dispute**. The Dispute Transaction Screen displays (Figure 2).

Figure 2: Dispute Transaction Screen

4. Enter the Dispute Amount, if needed.
5. Select the Reas

[illegible]

[illegible] presumed on a screen other than [illegible] Sign Off, that screen will display [illegible]