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Presentation prepared for the Large Group Meeting

of the **Reflective Practice Project**

Sponsored by the

IUP Center for Teaching Excellence,

Mary Anne Hannibal, Director

<http://www.iup.edu/teachingexcellence/>

This workshop was presented at
the Teaching Professor Conference

by Ellen Smyth

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“Why should we care what
our students think about effective teaching,



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The Research

Memorial University of Newfoundland

Measures (continued).

Survey. Open-ended questions—repeated 5 times

1. Identify a characteristic of online effective teaching;
2. Describe the characteristic
3. Identify instructor behaviors that demonstrate that characteristic
4. Rank that characteristic. Likert-type scale:
1 = Least Important, 5 = Most Important

The Research

Memorial University of Newfoundland

Analysis.

Consolidated synonymous & similar terms

Identified these 9 traits...

RESPECTFUL

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Diplomatic

Caring

Open-minded

Compassionate

Realistic

Reasonable

Understanding

Humble

Consistent

Helpful

& 2 1 (& 1 (')

Sincere

Kind

Trustworthy

Patient

Empathetic

Fair

FACE-TO-FACE

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So... How can we show respect???

FACE-TO-FACE

1. RESPECTFUL
2. KNOWLEDGEABLE
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.

ONLINE

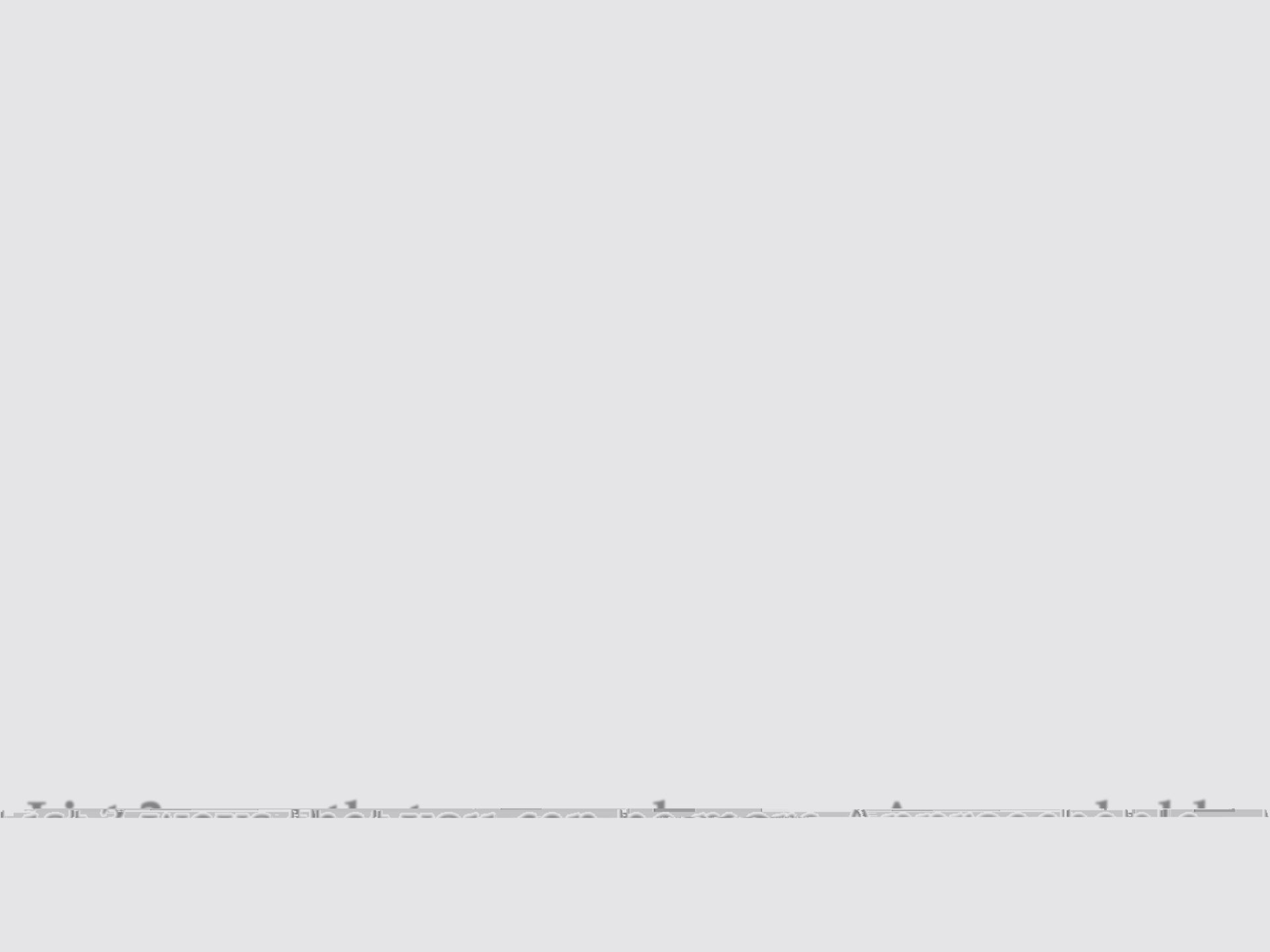
1. RESPECTFUL
- 2.
3. KNOWLEDGEABLE
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.

List 3 ways that YOU demonstrate Knowledge.

APPROACH

FRONT

|||



ENGAGING

Positive

Charismatic

Interesting

Passionate

Motivating

Enthusiastic

Interactive

Creative

Stimulating

Assertive

Energetic

FACE-TO-FACE

1. RESPECTFUL
2. KNOWLEDGEABLE
3. APPROACHABLE
4. **ENGAGING**
- 5.
- 6.
- 7.
- 8.
- 9.

ONLINE

1. RESPECTFUL
- 2.
3. KNOWLEDGEABLE
4. APPROACHABLE
- 5.
- 6.
7. **ENGAGING**
- 8.
- 9.

How can we become more Engaging???

COMMUNICATIVE

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COMMUNICATIVE

Don't forget about Non-Verbal Cues!!!

“The power of non-verbal communication is (often) hugely underestimated, and yet this power is what separates and distinguishes world-class presenters” from the rest!

COMMUNICATIVE

COMMUNICATIVE

“Our most important facial gesture,
as silly as it sounds,
is our smile .”

COMMUNICATIVE

“Our most important facial gesture,
as silly as it sounds,
is our smile.”

“Just by the simple act of smiling,
we make ourselves more interesting,
more approachable, and more
likeable.”

FACE-TO-FACE

1. RESPECTFUL

2.

How can we be more communicative?

ORGANIZED

Efficient

Focused

Prepared

FACE-TO-FACE

1. RESPECTFUL
2. KNOWLEDGEABLE
3. APPROACHABLE
4. ENGAGING
5. COMMUNICATIVE
6. ORGANIZED
- 7.
- 8.
- 9.

ONLINE

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- 2.
3. KNOWLEDGEABLE
4. APPROACHABLE
5. COMMUNICATIVE
6. ORGANIZED
7. ENGAGING
- 8.
- 9.

List one area where you will improve your organization.

RESPONSIVE

Available

Perceptive

Accommodating

Helpful

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FACE-TO-FACE

1. RESPECTFUL
2. KNOWLEDGEABLE
3. APPROACHABLE
4. ENGAGING
5. COMMUNICATIVE
6. ORGANIZED
7. RESPONSIVE
- 8.
- 9.

ONLINE

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- 8.
- 9.

How can we improve Responsiveness?

PROFESSIONAL

Dependable

Punctual

Confident

Hygienic

Dedicated

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FACE-TO-FACE

1. RESPECTFUL
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4. ENGAGING
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ONLINE

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8. PROFESSIONAL
- 9.

How can you be more professional???

HUMOROUS

FACE-TO-FACE

1. RESPECTFUL
2. KNOWLEDGEABLE
3. APPROACHABLE
4. ENGAGING
5. COMMUNICATIVE
6. ORGANIZED
7. RESPONSIVE
8. PROFESSIONAL
9. HUMOROUS

ONLINE



§ So... Try telling a joke!!!

FACE-TO-FACE

1. RESPECTFUL
2. KNOWLEDGEABLE
3. APPROACHABLE
4. ENGAGING
5. COMMUNICATIVE
6. ORGANIZED
7. RESPONSIVE
8. PROFESSIONAL
9. HUMOROUS

ONLINE

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9. HUMOROUS

Now you know what students think...

Discussion...

...to be continued... We hope!